

TotalVoice MX



BTS Technologies is a leading Telecommunications Provider and Cloud Technology. The introduction of Cloud Voice over IP (VoIP) changed telecommunications forever. However, it showed a massive hole in customer needs. Many available solutions are one size fits none, with little support and grandiose empty promises. Combating this, BTS introduced the TotalVoice suite of services with our flagship offering **TotalVoice MX**.

The BTS Technologies Difference

Many VoIP pitches start and end with a price and quantity of handsets. Implementation is often DIY or with minimal support; and advanced features either don't exist or use bait and switch pricing with long contract terms.

TotalVoice MX from BTS Technologies stands apart by providing what businesses' need without gimmicks. Our Cloud Unified Communications Solution provides the below list of features without sacrificing end-user support or features.

Business Features:

- No Contract/Term
- Fixed Monthly Pricing
- White Glove Deployment
- Remote Workforce Ready
- Robust Support & Training
- Microsoft Teams Integration
- Usage Reports for Business Intelligence

TotalVoice MX Features:

- Mobile Client
- Desktop Client
- HIPAA Compliant
- Secured & Hardened
- Call Center Capabilities
- Simple to Advanced Call Handling
- Anywhere Visual Voicemail + Transcription



Committed to Success

There are three reasons any company invests in technology. To improve quality of life, to increase efficiency, and to create a competitive advantage. TotalVoice MX provides all three. Additionally, our Advocates and Engineers are dedicated to your success and will leverage the technology to meet your specific needs. This is no cookie cutter, "it just works" VoIP solution; but a complete communications overhaul to set your business apart.

We go the extra mile to aid your success through benefits such as:

- Protect Against Disruptions
- Reporting Reviews & Strategy
- No Phone Number Lost Policy
- Attract Top Talent to Your Company

Answer Calls: Where You Need Them & When:



8 AM- 6 PM
T,R



8 AM -12 PM
M,W,F



1 PM -5 PM
M,W,F

**Important Client?
Ring all of them**



BTS TECHNOLOGIES
IT Services Phones Security

