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Roger Wentowski President

BTS Receives Outstanding Customer Satisfaction Award

Technology Assurance Group Recognizes BTS at Their 21st Annual TAG Convention

BIRMINGHAM, AL — April 18, 2022 — BTS Technologies, Inc., a leading managed technology services provider, announced today that the company received Technology Assurance Group's top award at the 21st Annual TAG Convention held in Scottsdale, AZ. Technology Assurance Group (TAG), an organization of leading managed technology services providers in the United States and Canada representing \$800 million in annual products and services, selected BTS Technologies, Inc. as the winner of the Outstanding Customer Satisfaction Award. BTS Technologies, Inc. received the recognition during an awards ceremony attended by TAG's Member companies and leading technology manufacturers.

The industry holds this award in the highest regards and is only given out once per year. Winners are selected based on their exceptional business practices and superior customer satisfaction. "When you place the customers' needs ahead of your own it's incredible how quickly profits come. By focusing on strong customer service and consistently exceeding our customers' expectations, we have developed quite a reputation in the community," said Roger Wentowski with BTS Technologies, Inc.. "When our customers can rely on us to be their trusted technology advisor, we experience unfaltering customer loyalty."

"BTS Technologies, Inc. is dedicated to increasing their customers' profitability, enhancing their employees' productivity and giving them a competitive advantage through the utilization of technology," said Brian Suerth, President of Technology Assurance Group. "Roger leads a team that is committed to the success of its customers, and his customers know this. That's exactly why they keep coming back." Roger Wentowski Sr and Roger Wentowski Jr accepted the award in Scottsdale.

ABOUT BTS TECHNOLOGIES, INC.

Founded in 1976, BTS Technologies is Alabama's leading managed technology services provider. The company's mission is to increase its customers' profitability, improve their productivity and give them a competitive advantage by implementing the right technology. BTS Technologies is the only provider that protects its customers from the two risks of technology - obsolescence and cost. As its customers' trusted technology advisor, BTS Technologies has earned the position as the market leader and its customers' business through quality products and services.

BTS Technologies is a premier Member of Technology Assurance Group, an organization of leading managed technology services providers (MTSPs) in the United States and Canada representing \$800 million in products and services. This means that the organization is the ultimate resource for Managed IT Services, Cybersecurity, Cloud Solutions,

Business Phone Systems (VoIP), and Video Surveillance. BTS Technologies delivers future technology today! For more information, please visit please call 205.290.8400 or visit us at www.askbts.com.

ABOUT TECHNOLOGY ASSURANCE GROUP (TAG)

Technology Assurance Group is an organization of leading managed technology services providers (MTSPs) in North America representing \$800 million in products and services. TAG Members integrate all technology solutions including IT, cloud-based technologies, cybersecurity, telecommunications, AV, video surveillance, access control and managed print. Members benefit from best business and management practices, advanced sales training programs and processes, in-depth financial analysis, and industry benchmarking, professionally led peer group interaction, marketing and lead generation programs, and strategic partnerships with technology manufacturers. For more information about Technology Assurance Group, please visit www.TAGNational.com or call (858) 946-2108.